Limited Warranty

Glaro Inc. products are designed, engineered, and manufactured at the Glaro plant in Hauppauge, Long Island, New York, USA. All Terms are subject to change.

Term: Glaro warranties most products against material defects and workmanship for a seven-day period, effective upon the product delivery date.

Exclusions: Warranty is void if products have been modified, altered, misused, vandalized, improperly assembled, installed, abused, improperly used, maintained or damaged. The Warranty is also void if damaged as a result of contaminates, floor stripping/floor cleaning chemicals, abrasive or caustic cleaning chemicals, improper cleaning practices including improper dilution of concentrated solutions, exposure to extremes of moisture, salt air, ice melting products, temperature, sun or if a product has been used outdoors when "not recommended".

This warranty is void if damage results from unauthorized repairs, accident, neglect, fire, flood or other acts of God. Normal wear and tear such as denting, scratching, tarnishing, corrosion and rusting are specifically excluded from this warranty. Fading may occur on some finishes from exposure to (UV) Ultra Violet, (UVA) Ultra Violet A and (UVB) Ultra Violet B from exposure to sun or other light sources or from exposure to certain chemicals and cleaning agents.

Warranty is non-transferable and is valid for original owner only.

Cleaning and Care Instructions

All Products may be cleaned with a soft cloth dampened with clean or soapy water and dried with a soft cloth. Strong, caustic, acidic, or abrasive chemicals will damage the finish and may cause corrosion, fading or streaking.

Mirror Brass (MB), and Mirror Chrome (MC) finishes are not recommended for outdoor use or for use in humid climates. Salt air environments are especially damaging to these 2 finishes since they are plated on steel and are subject to tarnishing and or rusting. The life of the mirror brass will be extended as long as the clear coat is not scratched, chipped, worn off, or invaded by strong chemicals such as floor strippers, carpet cleaners, cleaning chemicals, salt etc. This finish should NOT be polished with any cream, paste, or compound of any kind. Clean water with a soft cloth should be used to wash if necessary.

Satin Aluminum (SA) finished products are constructed of aluminum and have a satin polished finish. Almost all products have a high temperature baked clear powder coat over the satin finish. Satin aluminum is suitable for indoor/outdoor use except when exposed to salt air and other damaging elements as mentioned above. Follow the care instructions above.

Satin Brass (BE) finished products are constructed of rust proof aluminum and have a unique brass tinted baked coating that is tarnish proof. This product is suitable for indoor/outdoor use. Extended exposure to sunlight may result in fading of the brass color over time. Fading is not covered under this warranty. Please follow the care instructions above.

Powder Coated Finishes are baked onto rust proof aluminum or galvanized steel. These products are suitable for indoor/outdoor use provided the proper care instructions are followed. Please follow the care instructions listed above.